

## CALL FOR TENDER FOR EXTERNAL SERVICES

Malta Vocational Centre - MVC (partner n.3 in the Interreg Italia-Malta “JobMatch 2020” project) is issuing a Call for Tenders for externalisation of activities related to “WP6 – Smart Working Experience”.

**The Call is open until 25<sup>th</sup> January 2021.**

MVC intends to select a consultant and/or an expert for the assignment of tasks to achieve the activities of the aforementioned project for the period from 26<sup>th</sup> January to 15<sup>th</sup> February 2021. The consultant/expert must support and collaborate with MVC and all the other partners of the project for the realization and administration of follow-up and customer satisfaction analysis on companies and participants of the Smart Working Experiences.

This call aims, in particular, at externalising to a third part the following activities:

### WP6

#### D 6.6 Follow-up and Customer satisfaction

- Final monitoring of the activities.
- Drafting of surveys for Customer satisfaction analysis
- Customer satisfaction Report

### EXPERIENCE AND SKILLS FOR THE REQUESTED SERVICES

- Experience in preparation of plans, analysis and reports focused on labour market sector and customer satisfaction analysis.

The requirements of the selected consultants delineated above, skills and experience as well as all information deemed relevant should be clearly indicated as satisfied by means of Curriculum Vitae (preferably based on Europass format).

The assignment will be governed by a contract drawn up in accordance with current regulations. The submission of the curriculum does not constitute for MVC any form of commitment for any reason.



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MVC will evaluate the curricula and also request in any moment additional documentation about the declarations reported in the CV/Company Profile and invite the candidates for an interview.

For applying and information concerning the Call for Tenders please send documents or write to: [info@mvcentre.org](mailto:info@mvcentre.org) or call to 79228911.



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